



Notice of Kidney Specialists of Minnesota Compliance with Nondiscrimination and Accessibility Requirements

Discrimination is against the law. Kidney Specialists of Minnesota complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kidney Specialists of Minnesota does not exclude people or treat them differently because of race, color, national origin, age, disability, or gender.

Kidney Specialists of Minnesota:

- Will take reasonable steps to ensure that persons with Limited English Proficiency (LEP) have meaningful access and an equal opportunity to participate in our services, activities, programs and other benefits.
- Provides qualified KSM contracted language interpreters to persons whose primary language is not English as well as written information in other formats (large print, audio, accessible electronic formats).

Kidney Specialists of Minnesota is contracted with Intelligere Solutions, ARCH, and Kim Tong Translation Services for qualified sign language and language interpreters.

If you need these services, please contact the KSM Medical Receptionist at 763-561-7337.

If you believe that Kidney Specialists of Minnesota has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or gender, you can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our civil rights officer is available to help you.

Civil Rights Officer
6200 Shingle Creek Parkway, Suite 250
Brooklyn Center, MN 55430
Phone: 763-535-9445
Fax: 763-544-0984
Email: civilrightsofficer@ksmclinics.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.